

Privacy Policy for RinkWare

Effective Date: March 23, 2026

At RinkWare, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our software, services, and website (collectively, the "Service").

Please read this Privacy Policy carefully. By accessing or using the Service, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect information about you in a variety of ways. The information we may collect via the Service depends on the content and materials you use, and includes:

Personal Data

Personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, such as your age, gender, hometown, and interests, that you voluntarily give to us when you register with the Service or when you choose to participate in various activities related to the Service.

Derivative Data

Information our servers automatically collect when you access the Service, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Service.

Financial Data

Financial information, such as data related to your payment method (e.g., valid credit card number, card brand, expiration date) that we may collect when you purchase, order, return, exchange, or request information about our services from the Service. We store only very limited, if any, financial information that we collect. Otherwise, all financial information is stored by our payment processor.

2. Use of Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Service to:

- Create and manage your account.

- Process your transactions and send you related information, including purchase confirmations and invoices.
- Improve our Service, marketing, and customer relationships.
- Notify you of updates to the Service.
- Respond to customer service requests and support needs.
- Prevent fraudulent transactions, monitor against theft, and protect against criminal activity.

3. Disclosure of Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

By Law or to Protect Rights

If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.

Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

4. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

5. Your Privacy Rights

Depending on your location, you may have the following rights regarding your personal data:

- **Access:** The right to request copies of your personal data.
- **Correction:** The right to request that we correct any information you believe is inaccurate.
- **Erasure:** The right to request that we erase your personal data, under certain conditions.
- **Data Portability:** The right to request that we transfer the data that we have collected to another organization, or directly to you.

6. Updates to This Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by updating the "Effective Date" of this Privacy Policy.

7. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at:

RinkWare Support Email: legal@rinkware.com

Address: 26400 Kuykendahl Rd Ste C180, The Woodlands, TX 77375